

## **Privacy Policy**

This website and its owners are committed to respecting user privacy and safe-guarding all personal data. This policy provides details about how we collect, store and protect user data.

### **Sign Up**

When you complete the contact form, subscribe to the e-newsletter, and/or create an account on our website, we may collect the following data:

- Name
- Company name
- Contact details, including email address and delivery address

We may use any information submitted to provide you with further information about the products / services we offer, or to assist you in answering any questions or queries you may have submitted.

### **Cookies**

This website uses cookies to customise advertising, to provide social media features and to analyse traffic to the site. Our website has a cookie control system, so on your first visit, you can allow or disallow the use of cookies on your device. This complies with GDPR for websites to obtain explicit consent from users, before leaving behind or reading files such as cookies on a users computer / device. We share information about your use of our site, with our trusted social media, advertising and analytics partners.

### **Analytics**

We use traffic log cookies to identify how and which pages are being used – this is done via Google Analytics. This helps us analyse data about web traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes. You can read Google's privacy policy here: <https://www.google.com/privacy.html>

### **Social Media**

Communication, engagement and actions taken through external social media platforms that this website and its owners participate on are custom to the terms and conditions as well as the privacy policies held with each social media platform respectively.

### **How we protect your data**

Messages sent via the contact form may be checked through an automated spam detection service. Information collected from individual users via our website is all hosted on a secure server. We do not receive data from third parties and we never share your personal data with anyone. In the unlikely event of a breach, we will contact any affected users within 24 hours, via email.

### **Personal Data Request**

If you have submitted information via our website, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

**More Info**

If you need further information about data protection on this website, please contact us:

The Covent Garden Fruit Co.

Email: [enquiries@coventgardenfruit.co.uk](mailto:enquiries@coventgardenfruit.co.uk)

Website: <https://CoventGardenFruit.co.uk>

Tel: 0207 622 1695

The website is managed by the team at:

The Covent Garden Fruit Co.

Address:

Unit 36

The Arches

New Covent Garden

SW8 5PP